

CARE Australia Donor Charter

At CARE Australia, we value our donors and their commitment to making a difference. Your generosity enables us to create lasting change, and we are dedicated to ethical fundraising and donor rights.

Your Rights as a Donor

- **Respect & Integrity** – We will treat you with gratitude, professionalism, and confidentiality.
- **Choice & Control** – You decide how you hear from us, and you can opt out or change your communication preferences at any time.
- **Privacy Protection** – Your personal information is securely handled and never shared without consent. You have the right to access and update your information at any time, in accordance with the Privacy Act.
- **Responsible Fundraising** – We adhere to ethical fundraising practices and comply with all relevant laws and industry standards.

Our Commitment to You

- We will promptly acknowledge your generosity and provide updates on the impact of your support.

- We will maintain strong financial oversight and ensure responsible stewardship of donations.
- We will ensure our fundraising materials are truthful, respectful, and uphold human dignity.
- If you have concerns or questions, we will respond promptly and appropriately.
- We are committed to safeguarding children and all program participants, ensuring their safety, dignity, and rights are protected in all our activities.
- We will only accept donations that align with our mission and values.

CARE Australia complies with the Australian Council for International Development (ACFID) Fundraising Charter and the Fundraising Institute of Australia (FIA) Code of Conduct.

All our policies, including our privacy policy, can be found at care.org.au/policies.

If you have any questions, would like to access your information, or to update your communication preferences, contact us at **info@care.org.au**, or **1800 020 046**. Thank you for being part of CARE Australia's mission.

Thank you for changing lives

Your generosity means more than words can say. Because of you, women and girls facing poverty, crisis and inequality have the chance to build safer, stronger futures. You help provide clean water, food and emergency relief when disaster strikes — and you stand beside women leading change in their families and communities.



Disasters and Emergencies



Protection & Safety



Education & Livelihoods



Climate



Health



Food & Water

Every act of kindness, every dollar you give, is part of something bigger: a movement for equality and lasting change.

At CARE Australia, we take our responsibility to you seriously. Our Donor Charter (overleaf) sets out your rights as a valued supporter — including transparency, respect and accountability in all that we do. You can be confident your gift is used wisely and with care to make the greatest possible impact.

From all of us at CARE Australia — and from the women and girls whose lives you touch every day — thank you for believing in a fairer world and helping make it possible.

With heartfelt thanks,
The CARE Australia Team